

## **FOSSIL SWISS MADE AUTHORIZED SERVICE CENTERS**

*(as of June 27th, 2019)*

### **AUSTRALIA**

Metro Service Centre  
P.O. Box 6277  
Frenchs Forest 2086  
Australia  
T: 02 8977 8086  
F: 02 9939 0526  
E: [customercare.au@fossil.com](mailto:customercare.au@fossil.com)

### **BELGIUM / LUXEMBOURG**

DHL  
Attn. Warranty & Repairs  
Woluwelaan 151  
1831 Diegem  
T: +31 (0) 31 479 90 62  
E: [customerservice@fossil.nl](mailto:customerservice@fossil.nl)

### **CANADA**

FG Services - Attn: Repairs  
C/O NFI  
25 Cottrelle Boulevard, Unit 3  
Brampton, Ontario, L6S0C3, Canada  
T: 1-800-699-0556  
E: [info.ca@fgservices.com](mailto:info.ca@fgservices.com)

### **CHILE**

Establecimientos California SERTEC  
Attn: Carlos Rosales (manager) and Maria Estelia Nuñez  
Av.11 de Septiembre 2260 Local 130, Providencia  
Santiago, Chile  
T: (56-2) 29394035 (56-2) 29394035 (56-2) 29394038  
E: [serviciotecnico@california.cl](mailto:serviciotecnico@california.cl)  
E: [crosales@california.cl](mailto:crosales@california.cl)  
E: [mnunez@california.cl](mailto:mnunez@california.cl)

### **CHINA**

Fossil Trading ( Shanghai) Co. Ltd.  
Rm 2504, 25/F Grand Gateway Tower II  
3 Hong Qiao Road  
Xu Hui District, Shanghai 200030, China  
T: (86)400-820-3126  
F: (8621)-6448-2733  
E: [shanghaicustomerservicegroup2@fossil.com](mailto:shanghaicustomerservicegroup2@fossil.com)

### **DENMARK**

FairTrans  
C/O FAST EUROPE  
Kliplev Erhvervspark 20, Kliplev  
Vigtig: Indlevering på kontor – 1 sal.  
DK-6200 AABENRAA  
T: +45 45 88 34 60  
E: [salesdenmark@fossil.com](mailto:salesdenmark@fossil.com)

### **FRANCE**

SAV Fossil France  
Rue du Martelberg  
BP 80023 Monswiller  
67701 Saverne Cedex  
T:+33 3.88.02.52.52  
E: [contact@fossil.fr](mailto:contact@fossil.fr)

### **GERMANY**

FESCO GmbH  
Service DHL Logistiklager/ LDB  
Werkstrasse 17  
D-77815 Bühl  
T: 49 8661 – 622 6054  
F: 49 8661 – 622 7000  
E: [service@fossil.de](mailto:service@fossil.de)

### **GUATEMALA**

Watch it!  
Attn: Evelyn Guacamaya / Alfredo Marroquin  
Diagonal 6, 13-01 zona 10 Oakland Mall  
Guatemala  
T: 502 23167777  
E: [serviciotecnico@timexguatemala.com](mailto:serviciotecnico@timexguatemala.com)

### **HONG KONG**

17/F, CDW Building  
388 Castle Peak Road  
Tsuen Wan, New Territories  
Hong Kong  
T: (852) 2437 8566  
E: [FossilAsia-AfterSales@fossil.com](mailto:FossilAsia-AfterSales@fossil.com)

**INDIA**

Fossil India Pvt. Ltd.  
621, 12th Main  
HAL II Stage, Indiranagar  
Bangalore 560 008  
T: +18604253747  
F: +91 80 2521 6399  
E: service.in@fossil.com

**IRELAND**

Transalliance TS  
FAST (Fossil After Sales Team) - Suite 8-9  
Faraday Court - Centrum 100  
Burton Upon Trent  
DE14 2WX Staffordshire  
T: +44 0344 412 3277  
F: 44 0344 412 3281  
E: ukenquiries@fossil.com

**ITALY**

FAST Europe  
C/O DHL Supply Chain  
Corso Lombardia N.61  
10099 San Mauro Torinese (TO)  
T: +39 0444 955955  
F: +39 0444 955956  
E: info-consumatori-ita@fossil.com

**JAPAN**

Fossil Japan Repair Center  
Yasuda A building 2F, 3-9  
Moriya-cho Kanagawa-ku  
Yokohama, 221-0022  
T: 81-3-5992-4611  
F: 81-45-450-6243  
E: shop.jp@fossil.com

**SOUTH KOREA**

Fossil (Korea) Limited  
12F, Hanssem Sangam, #179  
SeongAm-ro, Mapo-ku  
Seoul, Korea  
T: 02-2156-0600  
E: korcs@fossil.com

**MACAU**

17/F, CDW Building  
388 Castle Peak Road  
Tsuen Wan, New Territories  
Hong Kong  
T: (852) 2437 8566  
E: FossilAsia-AfterSales@fossil.com

**MALAYSIA**

Fossil Time Malaysia - Service Centre  
Unit L2-2-7, 2nd Floor  
Wisma Kemajuan  
No.2 Jalan 19/1B  
46300 Petaling Jaya, Selangor  
T: 03-7969 1900  
E: fmycs@fossil.com

**MEXICO**

Metro Service Center México  
Carretera Monterrey - Saltillo 1249 - A  
Col. Pio XII  
Santa Catarina, N.L. Mexico C.P. 66362  
T: 01 800 236 7745  
E: reparaciones@fossil.com.mx

**NETHERLANDS**

Team for Logistics  
Attn. Warranty & Repairs  
Lireweg 114  
2153 PH Nieuw Vennepe  
T: +31 (0) 314 799056  
E: customerservice@fossil.nl

**POLAND**

FAST  
C/O Expeditors Polska  
Św. Tomasza 4D  
05-808 Parzniew  
T: +48 22 574 28 88  
E: reklamacje@fossil.com

**SINGAPORE**

Fossil Singapore Pte Ltd  
51 Bras Basah Road  
#08-07 Manulife Centre  
Singapore 189554  
T: 65 6431 8100  
E: customerservice.sg@fossil.com

**SOUTH AFRICA**

Fossil Group  
Unit 5A, Somerset Square  
Off Highfield Rd, Green Point  
8005, Cape Town  
T: +27 21 4180045  
E: contact@keren.co.za

**SWITZERLAND**

Swiss Technology Components SA  
Rue des Places 13  
2855 Glovelier  
Switzerland  
T: +41 61 560 99 00  
E: customerservice-ch@fossil.com

**UNITED KINGDOM**

Transalliance TS  
FAST (Fossil After Sales Team) - Suite 8-9  
Faraday Court - Centrum 100  
Burton Upon Trent  
DE14 2WX Staffordshire  
T: +44 0344 412 3277  
F: 44 0344 412 3281  
E: ukenquiries@fossil.com

**UNITED STATES OF AMERICA**

FG Services - Attn: Repairs  
10615 Sanden Drive  
Dallas, Texas 75238-1720  
USA  
T: 800-842-8621  
E: info@fgservices.com