

KATE SPADE AUTHORIZED SERVICE CENTERS

(as of July 4th, 2022)

AUSTRALIA

Metro Service Centre
P.O. Box 6277
Frenchs Forest 2086
Australia
T: (+61) 02 8977 8086
T: (+61) 1 800 818 853 (toll free)
E: customercare.au@fossil.com

BOSNIA / HERZEGOVINA

CityTime D.O.O.
Kralja P I Karađorđevića 83
78000 Banja Luka
Bosnia / Herzegovina
T: +38751 216 156
E: office@citytime.ba

BANGLADESH

Watches World Ltd.
Union Center
68/1 Gulshan Ave.
Gulshan, Dhaka - 1212
T: +88 02 988-5771

BRAZIL

Grupo Technos
Rua Julio Gonzalez, number 132, 27th floor
Barra Funda
São Paulo 01156-060
T: +55 (11) 3003-1070
E: sac@grupotechnos.com.br

BANGLADESH

Watches World Ltd.
Level-04, Block - A
Bashundora city shopping mall
Panthopath, Dhaka
T: +88 02 988-5771

BULGARIA

Navitaimer Ltd.
Tsar Simeon Str. 86
1202 Sofia
T: +359 2 983 2461
E: n.malinov@navitaimer.com

BANGLADESH

Watches World Ltd.
Jamuna Future Park, GD-29 & 30
Ka-244, Kuril
Progoti Sarani, Dhaka - 1229
T: +88 01713199266

BULGARIA

Vreme
Dimitar Konstantinov Str. 23A
5800 Pleven
E: martsev@abv.bg

BELGIUM / LUXEMBOURG

DHL
Attn. Warranty & Repairs
Woluwelaan 151
1831 Diegem
T: (+32) 2 808 62 46 (Belgium)
T: +352 800 81192 (Luxembourg)
E: customerservice@fossil.nl

CANADA

FG Services - Attn: Repairs
C/O NFI
25 Cottrelle Boulevard, Unit 3
Brampton, Ontario, L6S0C3, Canada
T: 1-800-699-0556
E: info.ca@fgservices.com

CHILE

Establecimientos California SERTEC
Attn: Carlos Rosales (manager) and Maria Estelia Nuñez
Av.11 de Septiembre 2260 Local 130, Providencia
Santiago, Chile
T: (56-2) 29394035 (56-2) 29394035 (56-2) 29394038
E: serviciotecnico@california.cl
E: crosales@california.cl
E: mnunez@california.cl

CHINA

Fossil Trading (Shanghai) Co. Ltd.
Rm 2504, 25/F Grand Gateway Tower II
3 Hong Qiao Road
Xu Hui District, Shanghai 200030, China
T: (86)400-820-3126
E: shanghaicustomerservicegroup2@fossil.com

CHINA

Watch Service Centre
17/F, CDW Building
388 Castle Peak Road
Tsuen Wan, New Territories
Hong Kong SAR, China
T: (852) 2437 8566
E: FossilAsia-AfterSales@fossil.com

CHINA

Watch Service Centre
17/F, CDW Building
388 Castle Peak Road
Tsuen Wan, New Territories
Hong Kong SAR, China
T: (852) 2437 8566
E: FossilAsia-AfterSales@fossil.com

COLOMBIA

TSQ S.A - Servicio Tecnico
Centro Comercial Hacienda
Contact Person: Adriana Sanchez - (TSQ)
Calle 114# 6A - 92 local C-235, Santa Barbara
T: 2132688, 6121837
E: serviciotecnico@tsqsa.com
E: asanchez@tsqsa.com

CROATIA

Krona 2011 D.O.O.
Zagrebacka avenija 104c
10000 Zagreb
Croatia
T: +385 1 386 42 85
E: maja.barbaric@krona.hr

DENMARK

FairTrans
C/O FAST EUROPE
Kliplev Erhvervspark 20, Kliplev
Vigtig: Indlevering på kontor – 1 sal.
DK-6200 AABENRAA
T: +45 45 88 34 60
E: salesdenmark@fossil.com

ECUADOR

Distribuidora Yabimodas
Av. Shyris N36-188 y Naciones Unidas
Edf. Shyris Park, Ofc 409
Quito, Ecuador
T: (593) 2 292 6119
E: gerenciacomercial.ec@yabimodas.com

FRANCE

SAV Fossil France
Rue du Martelberg
BP 80023 Monswiller
67701 Saverne Cedex
T: (+33) 1 86 65 10 99
E: contact@fossil.fr

GERMANY

FESCO GmbH
Service DHL Logistiklager/ LDB
Werkstrasse 17
D-77815 Bühl
T: (+49) 302 2957391
E: service@fossil.de

GUATEMALA

Watch it!
Diagonal 6, 13-01 zona 10 Oakland Mall
Tercer nivel
Guatemala
T: +502 4220 5778
E: serviciotecnico@victorino.gt

INDIA

Fossil India Pvt. Ltd.

621,1st floor, 12th Main
HAL II Stage, Indira Nagar
Bangalore - 560008
India
T : 0008009190951
E : service.in@fossil.com

INDIA

Fossil India Pvt. Ltd.
Shop G18, Orion Mall
Dr. Raj Kumar Road, Rajaji Nagar
Bangalore – 560055
India
T : 0008009190951
E : service.in@fossil.com

INDIA

Fossil India Pvt. Ltd.
Shop No. 116, DLF Promenade Mall
Nelson Mandela Marg, Vasant Kunj
New Delhi -110070
India
T : 0008009190951
E : service.in@fossil.com

INDIA

Fossil India Pvt. Ltd.
Shop No.S010, Ground Floor, Express Avenue Mall
Plot No.213,Whites Road,Royapettah
Chennai - 600014
India
T : 0008009190951
E : service.in@fossil.com

INDIA

Fossil India Pvt. Ltd.
Shop No G10, Ambience Mall
Delhi - Jaipur Expy, Ambience Island,DLF Phase 3, Sector 24
Gurgaon - 122010
India
T : 0008009190951
E : service.in@fossil.com

INDIA

Fossil India Pvt. Ltd.
Shop no G-33, Oberoi Mall,Oberoi Garden City, Off Western
Express Highway
Dindoshi, Goregaon-East
Mumbai 400063
India
T : 0008009190951
E : service.in@fossil.com

INDIA

Fossil India Pvt. Ltd.
Shop No. S018, South City Mall
375 Prince Anwar Shah Road
Kolkata-700068
India
T : 0008009190951
E : service.in@fossil.com

INDIA

Fossil India Pvt. Ltd.
DLF Mall of India
Sector 18, Noida
Uttar Pradesh 201301
India
T : 0008009190951
E : service.in@fossil.com

INDIA

Fossil India Pvt. Ltd.
UG 30, Phoenix Market City
Mahadevapura
Bengaluru,560048
India
T : 0008009190951
E : service.in@fossil.com

INDIA

Fossil India Pvt. Ltd.
Shop No. G32, Level, 2
Inorbit Mall Rd, Software Units Layout, Hyderabad,
Telangana 500081
India
T : 0008009190951
E : service.in@fossil.com

GRAND INDONESIA

Watch Care Centre
Jl. MH. Thamrin no 1,
East Mall, Level 5 #GD2 - 16,17
Jakarta 10310
T: (62 21) 2358 1344
WA: 0812 191 191 52
E : watchcare@time.co.id

IRELAND

Fossil - Ireland repairs
Rue du Martelberg, BP80023
67700 Monswiller
France
T: (+44)2038685987
E: ukenquiries@fossil.com

ISRAEL

Planet Style
4 Habitachon St.
Kiryat Matalon
4951248 Petach Tikva
T: +972 (0)3 924 6828
E: service@planetgroup.co.il

ITALY

FAST Europe
C/O DHL Supply Chain
Corso Lombardia N.61
10099 San Mauro Torinese (TO)
T: (+39) 0694 809752
E: online@fossil.it

JAPAN

Fossil Japan Repair Center
Yasuda A building 2F, 3-9
Moriya-cho Kanagawa-ku
Yokohama, 221-0022
T: +81-3-5992-4611
F: (81) 45 450 6243
E: shop.jp@fossil.com

SOUTH KOREA

Fossil (Korea) Limited
5F M Tower
29, Teheran-ro 87-gil, Gangnam-gu
Seoul, Korea
T: 02-2156-0600
E: korcs@fossil.com

KUWAIT

Al Yasra Fashion Ontime Service Center
Marina Mall
Salmiya
Kuwait
T: +965-2-2244515
E: a.mullachery@alyasra.com

LEBANON

Romance
P.O. Box 773
Fattal building, Jisr el-Wati (Sin el-Fil)
Lebanon / Beirut
T: +961 1 512002 ext 337-340
E: nadine.sfeir@fattal.com.lb

MALAYSIA

Fossil Time Malaysia - Service Centre
Unit L2-2-7, 2nd Floor
Wisma Kemajuan
No.2 Jalan 19/1B
46300 Petaling Jaya, Selangor
T: 03-7969 1900
E: fmycs@fossil.com

MEXICO

Metro Service Center México
Carretera Monterrey - Saltillo 1249 - A
Col. Pio XII
Santa Catarina, N.L. Mexico C.P. 66362
T: 01 800 236 7745
E: reparaciones@fossil.com.mx

MYANMAR

Cherry Oo Sevice Center, No.408, First Floor
Conner of Thein Phyu Road & Bominyaung Street
Mingalar Taung Nyunt Township
Yangon, Myanmar
T: (+95-1) 200290
E: choservice@naingfamilymyanmar.com
9:00 AM - 5:00 PM (Monday to Saturday)

NEPAL

Swiss Watch Service
Jamal, Dubarmarg
Besides Mayalu Centre
Kathmandu
T: +977-1-4222909
10:00 AM - 7:00 PM (Sunday to Friday)

THE NETHERLANDS

Team for Logistics
Attn. Warranty & Repairs
Lireweg 114
2153 PH Nieuw Vennep
T: (+31)208082974
E: customerservice@fossil.nl

NEW ZEALAND

Watch World Ltd
45a Arrenway Drive
Albany
Auckland
T: 09 475 6103

NORWAY

Heier Urmakerverksted
Postboks 64
NO-1914 Ytre Enebakk
Norway
T: (+47) 97 62 27 01
E: servicenorway@online.no

PAKISTAN

Brand Merchants Co.
AbouTime Emporium Mall - 1st Floor, Shop# F-25
Abdul Haque Road, Johar Town, Lahore
Pakistan
T: +92 42 32592370

PAKISTAN

Brand Merchants Co.
AbouTime Packages Mall - 2nd Floor, Shop# 2020
Walton Road, Lahore
Pakistan
T: +92 42 38915848

PAKISTAN

Brand Merchants Co.
Office # 14, Mezzanine Floor
Progressive Plaza, PIDC
Karachi
T: +92 21 35632023/4

PERU

Le Grand Montres & Bijoux
Av Risso # 243
Oficina 202, Lince - Técnico, Jose Muñoz
Lima, Peru
T: (+51) 935 508 416
E: peru.legrand@gmail.com

PHILIPPINES**TIMECHECK**

Unit 369 -374 Level 3, Main Wing, Shangri-La Plaza, EDSA cor. Shaw Blvd.

Wack-Wack, Mandaluyong City

T: (+632)5310-3748 to 51

Fax: (+632) 5310-3748 loc. 357

E: timecheck.6750@gmail.com

POLAND**FAST**

C/O Expeditors Polska

Św. Tomasza 4D

05-808 Parzniew

T: +48 22 574 28 88

E: fgservicespl@fossil.com

PORTUGAL

Expeditors Portugal C/O EspaçoTrans

Att Reparações Fossil (FAST)

Parque Logístico Marinhas de D. Ana

Quebradas de Cima, Armazém 6

2625-090 Póvoa de Santa Iria

T: (+351) 214232000

E: customerservice.pt@fossil.com

SINGAPORE

Fossil Singapore Pte Ltd

180 Clemenceau Avenue

#01-02, Haw Par Centre S(239922)

Singapore 239922

T: 65 6431 8100

E: customerservice.sg@fossil.com

SLOVENIA

Slowatch D.O.O.

Gospodsvetska cesta 5

1000 Ljubljana

Slovenia

T: +386 1 200 3100

E: slowatch@slowatch.si

SOUTH AFRICA

Fossil Accessories South Africa (Pty) Ltd

Unit 1, 48 Neptune Street

Paarden Eiland, 7405

Cape Town

South Africa

T: +27 21 4180045

E: contact@keren.co.za

SWEDEN**FAST EUROPE**

c/o Borlind, Bersén & Co AB

Marieholmsgatan 60

41502 Göteborg

T: (+46)844683975

E: servicecenter@fossil.com

SWITZERLAND

Fossil Switzerland GmbH

Rue des Places 13

2855 Glovelier

Switzerland

T: (+41)315281758

E: customerservice-ch@fossil.com

THAILAND

Central Trading Co., Ltd.

3388/25-37 Sirinrat Building, Rama 4 Road

Klong-ton, Klong-toey

Bangkok 10110, Thailand

T: +66 (0) 2-229-7000

E: service@cmg.co.th

TURKEY

Saat Ve Saat San Ve Tic A.S.

Noramin Is Merkezi

Maslak Mah. Buyukdere Cad. 237/D

34398 Sisli - Istanbul

T: +90 212 444 7228-0

E: teknik@saatvesaat.com

UNITED ARAB EMIRATES

Al Futtaim Watches & Jewellery Co. LLC
Al Futtaim Tower / 1st Floor, Office # 102
Baniyas Square, Al Maktoum Street
Deira, Dubai
T: +971 4701 6900
E: joshy.narayanan@alfuttaim.ae

UNITED STATES OF AMERICA

FG Services - Attn: Repairs
10615 Sanden Drive
Dallas, Texas 75238-1720
USA
T: 855-322-1036
E: info@fgservices.com

UNITED ARAB EMIRATES

Al Yasra Fashion Ontime Service Center
Ontime Dubai Festival City
First Floor, Shop No. SC227
Dubai
T: +971 4285 5455
E: info-watches@alyasra.com

URUGUAY

Lucia Achdjian
Dr. Enrique Muñoz 883
Montevideo, Uruguay
T: +598 27113757
E: service.lucia@gmail.com

UNITED ARAB EMIRATES

Al Yasra Fashion Ontime Service Center
Ontime Marina Mall
Ground Floor, Unit No 21, Marina Mall
Abu Dhabi
T: +971 2681 8134
E: info-watches@alyasra.com

VIETNAM

Scandinavian Watch Design Company Limited
41A Vo Van Dung
O Cho Dua Ward, Dong Da District
Hanoi, Vietnam
Tel: 0942888758
Email: cskh@swdvn.com
Website is www.bluefish.vn

UNITED ARAB EMIRATES

Seddiqi & Sons L.L.C.
17th Floor Capricorn Tower
Shaikh Zayed Road
Dubai
T: +971 4 332 3777
E: info@seddiqi.com

UNITED KINGDOM

Fossil UK repairs c/o Tps services
Central watch workshop - 10th floor
Mander House - Mander Center
WVI 3NB Wolverhampton
T: (+44) 2038 685 987
E: ukenquiries@fossil.com