

## **CHAPS AUTHORIZED SERVICE CENTERS**

*(as of April 18 2023)*

### **ANDORRA**

L'ESCAIRE

Avda. del Pesebre, 1 LOC.2

AD700 Escaldes-Engordany

Andorra

T: +376869400

E: [escaire@andornet.ad](mailto:escaire@andornet.ad)

E: [customerservice.es@fossil.com](mailto:customerservice.es@fossil.com)

### **AUSTRALIA**

Metro Service Centre

P.O. Box 6277

Frenchs Forest 2086

Australia

T: (+61) 02 8977 8086

T: (+61) 1 800 818 853 (toll free)

E: [customercare.au@fossil.com](mailto:customercare.au@fossil.com)

### **CANADA**

FG Services - Attn: Repairs

C/O NFI

25 Cottrelle Boulevard, Unit 3

Brampton, Ontario, L6S0C3, Canada

T: 1-800-699-0556

E: [info.ca@fgservices.com](mailto:info.ca@fgservices.com)

### **CHINA**

Fossil Trading ( Shanghai) Co. Ltd.

4/F, A1 Building

No 258 Shuangbang Road

Xujing Town, Qingpu District, Shanghai, China

T: (86)400-820-3126

E: [shanghaicustomerservicegroup2@fossil.com](mailto:shanghaicustomerservicegroup2@fossil.com)

### **CHINA**

Watch Service Centre

17/F, CDW Building

388 Castle Peak Road

Tsuen Wan, New Territories

Hong Kong SAR, China

T: (852) 2437 8566

E: [FossilAsia-AfterSales@fossil.com](mailto:FossilAsia-AfterSales@fossil.com)

### **CHINA**

Taiwan, China

Dragonfly Asia-Pacific Limited

Taiwan Branch

4F, No. 2, Fuxing North Road

Zhongshan District

Taipei, Taiwan, China

T: (886) 2 8773 9911

E: [service@dragonflyapac.com.tw](mailto:service@dragonflyapac.com.tw)

### **ECUADOR**

Distribuidora Yabimodas

Miguel Cordero 5-37 y Daniel Palacios

Cuenca - Ecuador

Codigo Postal 010101

T: (593) 999455606

E: [gerenciageneral@dym.ec](mailto:gerenciageneral@dym.ec)

### **GERMANY**

FESCO GmbH

Service DHL Logistiklager/ LDB

Werkstrasse 17

D-77815 Bühl

T: +49 861 899 830 24

E: [service@fossil.de](mailto:service@fossil.de)

### **INDIA**

Fossil India Pvt. Ltd.

621, 1st floor, 12th Main

HAL II Stage, Indira Nagar

Bangalore - 560008

India

T : 0008009190951

E : [service.in@fossil.com](mailto:service.in@fossil.com)

### **INDIA**

Fossil India Pvt. Ltd.

Shop G18, Orion Mall

Dr. Raj Kumar Road, Rajaji Nagar

Bangalore – 560055

India

T : 0008009190951

E : [service.in@fossil.com](mailto:service.in@fossil.com)

**INDIA**

Fossil India Pvt. Ltd.  
GF 11, Ground Floor  
Najafgarh Rd, Pacific Mall Tagore Garden  
Tilak Nagar, New Delhi, Delhi 110018  
India  
T : 0008009190951  
E : service\_3878@fossil.com

**INDIA**

Fossil India Pvt. Ltd.  
Shop No.S010, Ground Floor, Express Avenue Mall  
Plot No.213,Whites Road,Royapettah  
Chennai - 600014  
India  
T : 0008009190951  
E : service.in@fossil.com

**INDIA**

Fossil India Pvt. Ltd.  
Shop No G10, Ambience Mall  
Delhi - Jaipur Expy, Ambience Island,DLF Phase 3, Sector 24  
Gurgaon - 122010  
India  
T : 0008009190951  
E : service.in@fossil.com

**INDIA**

Fossil India Pvt. Ltd.  
Shop no G-33, Oberoi Mall,Oberoi Garden City, Off Western  
Express Highway  
Dindoshi, Goregaon-East  
Mumbai 400063  
India  
T : 0008009190951  
E : service.in@fossil.com

**INDIA**

Fossil India Pvt. Ltd.  
Shop No. S018, South City Mall  
375 Prince Anwar Shah Road  
Kolkata-700068  
India  
T : 0008009190951  
E : service.in@fossil.com

**INDIA**

Fossil India Pvt. Ltd.  
DLF Mall of India  
Sector 18, Noida  
Uttar Pradesh 201301  
India  
T : 0008009190951  
E : service.in@fossil.com

**INDIA**

Fossil India Pvt. Ltd.  
Shop No. G32, Level, 2  
Inorbit Mall Rd, Software Units Layout, Hyderabad,  
Telangana 500081  
India  
T : 0008009190951  
E : service.in@fossil.com

**INDIA**

Fossil India Pvt. Ltd.  
Shop No.G-48, Ground Floor, Phoenix Palassio Mall,  
Amar Shaheed Path, Sector-7, Gomti Nagar,  
Lucknow, Uttar Pradesh 226010  
India  
T : 0008009190951  
E : store\_3740@fossil.com

**ITALY**

FAST Europe  
C/O DHL Supply Chain  
Corso Lombardia N.61  
10099 San Mauro Torinese (TO)  
T: (+39) 0694 809754  
E: online@fossil.it

**JAPAN**

Fossil Japan Repair Center  
Yasuda A building 2F, 3-9  
Moriya-cho Kanagawa-ku  
Yokohama, 221-0022  
T: +81-3-5992-4611  
F: (81) 45 450 6243  
E: shop.jp@fossil.com

**MEXICO**

Metro Service Center México  
Carretera Monterrey - Saltillo 1249 - A  
Col. Pio XII  
Santa Catarina, N.L. Mexico C.P. 66362  
T: 01 800 236 7745  
E: reparaciones@fossil.com.mx

**NEPAL**

Swiss Watch Service  
Jamal, Dubarmarg  
Besides Mayalu Centre  
Kathmandu  
T: +977-1-4222909  
10:00 AM - 7:00 PM (Sunday to Friday)

**NEW ZEALAND**

Watch World Ltd  
45a Arrenway Drive  
Albany  
Auckland  
T: 09 475 6103

**PERU**

Le Grand Montres & Bijoux  
Av Risso # 243  
Oficina 202, Lince - Técnico, Jose Muñoz  
Lima, Peru  
T: (+51) 935 508 416  
E: peru.legrand@gmail.com

**SPAIN - CANARIAS**

Quintana Alonso Relojeros  
Tomás Miller, 26  
35007 Las Palmas de Gran Canaria  
España  
T: +34 92828014055  
E: serviciotecnico.canarias@satrelocan.com  
E: customerservice.es@fossil.com

**SPAIN - PENINSULA**

Naeko Logistics  
Avda. Mare de Deu de Núria, 13-15  
Nave 05  
08830 Sant Boi de Llobregat  
Barcelona  
T: +34932203561  
E: customerservice.es@fossil.com

**SRI LANKA**

Galleria  
No. 232/1, Havelock Road  
Colombo 05  
Sri Lanka  
T: +94115625925  
T: 94115626626

**SWEDEN**

Bjora Borlind AB  
C/O Fast Europe  
Marieholmsgatan 60  
41502 Göteborg  
T: (+46) 84 468 59 94  
E: servicecenter@fossil.com

**UNITED STATES OF AMERICA**

FG Services - Attn: Repairs  
10615 Sanden Drive  
Dallas, Texas 75238-1720  
USA  
T: 800-842-8621  
E: info@fgservices.com

**VENEZUELA**

Distribuidora Yabimodas  
Av. Shyris N36-188 y Naciones Unidas  
Edf. Shyris Park, Ofc 409  
Quito, Ecuador  
T: (593) 2 292 6119  
E: gerenciacomercial.ec@yabimodas.com