

## ZODIAC AUTHORIZED SERVICE CENTERS

(as of April 18, 2023)

### ANDORRA

L'ESCAIRE

Avda. del Pesebre, 1 LOC.2

AD700 Escaldes-Engordany

Andorra

T: +376869400

E: [escaire@andornet.ad](mailto:escaire@andornet.ad)

E: [customerservice.es@fossil.com](mailto:customerservice.es@fossil.com)

### AUSTRALIA

Metro Service Centre

P.O. Box 6277

Frenchs Forest 2086

Australia

T: (+61) 02 8977 8086

T: (+61) 1 800 818 853 (toll free)

E: [customercare.au@fossil.com](mailto:customercare.au@fossil.com)

### BELGIUM / LUXEMBOURG

DHL

Attn. Warranty & Repairs

Woluwelaan 151

1831 Diegem

T: +32 28086245 (Belgium)

T: +352 800 81192 (Luxembourg)

E: [customerservice@fossil.nl](mailto:customerservice@fossil.nl)

### CANADA

FG Services - Attn: Repairs

C/O NFI

25 Cottrelle Boulevard, Unit 3

Brampton, Ontario, L6S0C3, Canada

T: 1-800-699-0556

E: [info.ca@fgservices.com](mailto:info.ca@fgservices.com)

### CHINA

Fossil Trading ( Shanghai) Co. Ltd.

4/F, A1 Building

No 258 Shuangbang Road

Xujing Town, Qingpu District, Shanghai, China

T: (86)400-820-3126

E: [shanghaicustomerservicegroup2@fossil.com](mailto:shanghaicustomerservicegroup2@fossil.com)

### CHINA

Watch Service Centre

17/F, CDW Building

388 Castle Peak Road

Tsuen Wan, New Territories

Hong Kong SAR, China

T: (852) 2437 8566

E: [FossilAsia-AfterSales@fossil.com](mailto:FossilAsia-AfterSales@fossil.com)

### CHINA

Taiwan, China

Dragonfly Asia-Pacific Limited

Taiwan Branch

4F, No. 2, Fuxing North Road

Zhongshan District

Taipei, Taiwan, China

T: (886) 2 8773 9911

E: [service@dragonflyapac.com.tw](mailto:service@dragonflyapac.com.tw)

### COSTA RICA

Guialsa S.A.

Attn: Juan Carlos

75 Oeste de la funeraria del magisterio, Paseo Colon

San Jose, Costa Rica

T: 222-0804

T: 2256-5716

T: 2257-2349

E: [guialsa@polarcr.com](mailto:guialsa@polarcr.com)

### FRANCE

SAV Fossil France

Rue du Martelberg

BP 80023 Monswiller

67701 Saverne Cedex

T: +33 1 84 88 93 25

E: [contact@fossil.fr](mailto:contact@fossil.fr)

### GUATEMALA

Watch it!

Diagonal 6, 13-01 zona 10 Oakland Mall

Tercer nivel

Guatemala

T: +502 4220 5778

E: [serviciotecnico@victorino.gt](mailto:serviciotecnico@victorino.gt)

**HONDURAS**

Centro Tecnico Relojero  
Centro Comercial Metroplaza  
1er nivel de tiendas, local no. 5, Cortes  
San Pedro Sula, Honduras  
T: 504 2580 2221  
E: rpineda@zaredjoyeros.com  
E: centecrelojero@zaredjoyeros.com  
E: centecrelojero@ontimehn.com

**INDIA**

Fossil India Pvt. Ltd.  
  
621,1st floor, 12th Main  
HAL II Stage, Indira Nagar  
Bangalore - 560008  
India  
T : 0008009190951  
E : service.in@fossil.com

**INDIA**

Fossil India Pvt. Ltd.  
Shop G18, Orion Mall  
Dr. Raj Kumar Road, Rajaji Nagar  
Bangalore – 560055  
India  
T : 0008009190951  
E : service.in@fossil.com

**INDIA**

Fossil India Pvt. Ltd.  
GF 11, Ground Floor  
Najafgarh Rd, Pacific Mall Tagore Garden  
Tilak Nagar, New Delhi, Delhi 110018  
India  
T : 0008009190951  
E : service\_3878@fossil.com

**INDIA**

Fossil India Pvt. Ltd.  
Shop No.S010, Ground Floor, Express Avenue Mall  
Plot No.213,Whites Road,Royapettah  
Chennai - 600014  
India  
T : 0008009190951  
E : service.in@fossil.com

**INDIA**

Fossil India Pvt. Ltd.  
Shop No G10, Ambience Mall  
Delhi - Jaipur Expy, Ambience Island,DLF Phase 3, Sector 24  
Gurgaon - 122010  
India  
T : 0008009190951  
E : service.in@fossil.com

**INDIA**

Fossil India Pvt. Ltd.  
Shop no G-33, Oberoi Mall,Oberoi Garden City, Off Western  
Express Highway  
Dindoshi, Goregaon-East  
Mumbai 400063  
India  
T : 0008009190951  
E : service.in@fossil.com

**INDIA**

Fossil India Pvt. Ltd.  
Shop No. S018, South City Mall  
375 Prince Anwar Shah Road  
Kolkata-700068  
India  
T : 0008009190951  
E : service.in@fossil.com

**INDIA**

Fossil India Pvt. Ltd.  
DLF Mall of India  
Sector 18, Noida  
Uttar Pradesh 201301  
India  
T : 0008009190951  
E : service.in@fossil.com

**INDIA**

Fossil India Pvt. Ltd.  
Shop No. G32, Level, 2  
Inorbit Mall Rd, Software Units Layout, Hyderabad,  
Telangana 500081  
India  
T : 0008009190951  
E : service.in@fossil.com

**INDIA**

Fossil India Pvt. Ltd.  
Shop No.G-48, Ground Floor, Phoenix Palassio Mall,  
Amar Shaheed Path, Sector-7, Gomti Nagar,  
Lucknow, Uttar Pradesh 226010  
India  
T : 0008009190951  
E : store\_3740@fossil.com

**IRELAND**

Fossil - Ireland repairs  
Rue du Martelberg, BP80023  
67700 Monswiller  
France  
T: +44 0344 412 3277  
E: ukenquiries@fossil.com

**ITALY**

FAST Europe  
C/O DHL Supply Chain  
Corso Lombardia N.61  
10099 San Mauro Torinese (TO)  
T: +39 0694 802651  
E: online@fossil.it

**JAPAN**

Fossil Japan Repair Center  
Yasuda A building 2F, 3-9  
Moriya-cho Kanagawa-ku  
Yokohama, 221-0022  
T: +81-3-5992-4611  
F: (81) 45 450 6243  
E: shop.jp@fossil.com

**SOUTH KOREA**

Fossil (Korea) Limited  
5F M Tower  
29, Teheran-ro 87-gil, Gangnam-gu  
Seoul, Korea  
T: 02-2156-0600  
E: korcs@fossil.com

**MALAYSIA**

Fossil Time Malaysia - Service Centre  
Unit L2-2-7, 2nd Floor  
Wisma Kemajuan  
No.2 Jalan 19/1B  
46300 Petaling Jaya, Selangor  
T: 03-7969 1900  
E: fmycs@fossil.com

**MEXICO**

Metro Service Center México  
Carretera Monterrey - Saltillo 1249 - A  
Col. Pio XII  
Santa Catarina, N.L. Mexico C.P. 66362  
T: 01 800 236 7745  
E: reparaciones@fossil.com.mx

**NEPAL**

Swiss Watch Service  
Jamal, Dubarmarg  
Besides Mayalu Centre  
Kathmandu  
T: +977-1-4222909  
10:00 AM - 7:00 PM (Sunday to Friday)

**THE NETHERLANDS**

Team for Logistics  
Attn. Warranty & Repairs  
Lireweg 114  
2153 PH Nieuw Vennepe  
T +31 208082973  
E: customerservice@fossil.nl

**NEW ZEALAND**

Watch World Ltd  
45a Arrenway Drive  
Albany  
Auckland  
T: 09 475 6103

**NORWAY**

Urspecialisten AS  
Rådhusgata 3  
4611 Kristiansand  
Norway  
T: (+47) 92 08 92 17  
E: urspecialisten@gmail.com

**PANAMA**

Maxima Watch - Laguna Bay  
Mall Multiplaza, Punta pacifica local B-  
Panama City  
Panama  
T: 00507-3023727  
E: oren@maximawatch.com  
E: liorkovner@gmail.com

**POLAND**

FAST  
C/O Expeditors Polska  
Św. Tomasza 4D  
05-808 Parzniew  
T: +48 22 574 28 88  
E: fgservicespl@fossil.com

**SINGAPORE**

Fossil Singapore Pte Ltd  
180 Clemenceau Avenue  
#01-02, Haw Par Centre S(239922)  
Singapore 239922  
T: 65 6431 8100  
E: customerservice.sg@fossil.com

**SPAIN - CANARIAS**

Quintana Alonso Relojeros  
Tomás Miller, 26  
35007 Las Palmas de Gran Canaria  
España  
T: +34 92828014055  
E: serviciotecnico.canarias@satrelocan.com  
E: customerservice.es@fossil.com

**SPAIN - PENINSULA**

Naeko Logistics  
Avda. Mare de Deu de Núria, 13-15  
Nave 05  
08830 Sant Boi de Llobregat  
Barcelona  
T: +34932203561  
E: customerservice.es@fossil.com

**SURINAME**

Timeless Jewelry, N.V  
Attn: Ms. Inisrah Ashruf  
Johannes Mungrastraat 17  
Paramaribo  
T: 597 473998  
E: inisrah.ashruf@timelessnv.com

**SWEDEN**

Bjora Borlind AB  
C/O Fast Europe  
Marieholmsgatan 60  
41502 Göteborg  
T: (+46) 31 719 45 00  
E: servicecenter@fossil.com

**SWITZERLAND**

Fossil Switzerland GmbH  
Rue des Places 13  
2855 Glovelier  
Switzerland  
T: +41 61 560 99 00  
E: customerservice-ch@fossil.com

**UNITED KINGDOM**

Fossil UK repairs c/o Tps services  
Central watch workshop - 10th floor  
Mander House - Mander Center  
WVI 3NB Wolverhampton  
T: +44 0344 412 3277  
E: ukenquiries@fossil.com

**UNITED STATES OF AMERICA**

FG Services - Attn: Repairs

10615 Sanden Drive

Dallas, Texas 75238-1720

USA

T: 800-699-0569

E: [info@fgservices.com](mailto:info@fgservices.com)