

## **KATE SPADE AUTHORIZED SERVICE CENTERS**

*(as of April 18, 2023)*

### **AUSTRALIA**

Metro Service Centre  
P.O. Box 6277  
Frenchs Forest 2086  
Australia  
T: (+61) 02 8977 8086  
T: (+61) 1 800 818 853 (toll free)  
E: [customercare.au@fossil.com](mailto:customercare.au@fossil.com)

### **BOSNIA / HERZEGOVINA**

CityTime D.O.O.  
Kralja P I Karađorđevića 83  
78000 Banja Luka  
Bosnia / Herzegovina  
T: +38751 216 156  
E: [office@citytime.ba](mailto:office@citytime.ba)

### **BANGLADESH**

Watches World Ltd.  
Union Center  
68/1 Gulshan Ave.  
Gulshan, Dhaka - 1212  
T: +88 02 988-5771

### **BRAZIL**

Grupo Technos  
Rua 24 de Maio, 77, 3 andar  
Republica  
São Paulo 01041907  
T: +11 - 239-48300  
E: [sac@grupotechnos.com.br](mailto:sac@grupotechnos.com.br)

### **BANGLADESH**

Watches World Ltd.  
Level-04, Block - A  
Bashundora city shopping mall  
Panthopath, Dhaka  
T: +88 02 988-5771

### **BULGARIA**

Navitaimer Ltd.  
Tsar Simeon Str. 86  
1202 Sofia  
T: +359 2 983 2461  
E: [n.malinov@navitaimer.com](mailto:n.malinov@navitaimer.com)

### **BANGLADESH**

Watches World Ltd.  
Jamuna Future Park, GD-29 & 30  
Ka-244, Kuril  
Progoti Sarani, Dhaka - 1229  
T: +88 01713199266

### **BULGARIA**

Vreme  
Dimitar Konstantinov Str. 23A  
5800 Pleven  
E: [martsev@abv.bg](mailto:martsev@abv.bg)

### **BELGIUM / LUXEMBOURG**

DHL  
Attn. Warranty & Repairs  
Woluwelaan 151  
1831 Diegem  
T: (+32) 2 808 62 46 (Belgium)  
T: +352 800 81192 (Luxembourg)  
E: [customerservice@fossil.nl](mailto:customerservice@fossil.nl)

### **CANADA**

FG Services - Attn: Repairs  
C/O NFI  
25 Cottrelle Boulevard, Unit 3  
Brampton, Ontario, L6S0C3, Canada  
T: 1-800-699-0556  
E: [info.ca@fgservices.com](mailto:info.ca@fgservices.com)

**CHILE**

Establecimientos California SERTEC  
Attn: Carlos Rosales (manager) and Maria Estelia Nuñez  
Av.11 de Septiembre 2260 Local 130, Providencia  
Santiago, Chile  
T: (56-2) 29394035 (56-2) 29394035 (56-2) 29394038  
E: serviciotecnico@california.cl  
E: crosales@california.cl  
E: mnunez@california.cl

**CHINA**

Fossil Trading ( Shanghai) Co. Ltd.  
4/F, A1 Building  
No 258 Shuangbang Road  
Xujing Town, Qingpu District, Shanghai, China  
T: (86)400-820-3126  
E: shanghaicustomerservicegroup2@fossil.com

**CHINA**

Watch Service Centre  
17/F, CDW Building  
388 Castle Peak Road  
Tsuen Wan, New Territories  
Hong Kong SAR, China  
T: (852) 2437 8566  
E: FossilAsia-AfterSales@fossil.com

**COLOMBIA**

TSQ S.A - Servicio Tecnico  
Centro Comercial Hacienda  
Contact Person: Adriana Sanchez - (TSQ)  
Calle 114# 6A - 92 local C-235, Santa Barbara  
T: 2132688, 6121837  
E: serviciotecnico@tsqsa.com

**CROATIA**

Krona 2011 D.O.O.  
Zagrebacka avenija 104c  
10000 Zagreb  
Croatia  
T: +385 1 386 42 85  
E: maja.barbaric@krona.hr

**DENMARK**

FairTrans  
C/O FAST EUROPE  
Kliplev Erhvervspark 20, Kliplev  
Vigtig: Indlevering på kontor – 1 sal.  
DK-6200 AABENRAA  
T: +45 45 88 34 60  
E: salesdenmark@fossil.com

**ECUADOR**

Distribuidora Yabimodas  
Miguel Cordero 5-37 y Daniel Palacios  
Cuenca - Ecuador  
Codigo Postal 010101  
T: (593) 999455606  
E: gerenciageneral@dym.ec

**FRANCE**

SAV Fossil France  
Rue du Martelberg  
BP 80023 Monswiller  
67701 Saverne Cedex  
T: +33 1 84 88 93 25  
E: contact@fossil.fr

**GERMANY**

FESCO GmbH  
Service DHL Logistiklager/ LDB  
Werkstrasse 17  
D-77815 Bühl  
T: +49 861 899 830 24  
E: service@fossil.de

**GUATEMALA**

Watch it!  
Diagonal 6, 13-01 zona 10 Oakland Mall  
Tercer nivel  
Guatemala  
T: +502 4220 5778  
E: serviciotecnico@victorino.gt

**INDIA**

Fossil India Pvt. Ltd.

621,1st floor, 12th Main  
HAL II Stage, Indira Nagar  
Bangalore - 560008  
India  
T : 0008009190951  
E : service.in@fossil.com

**INDIA**

Fossil India Pvt. Ltd.  
Shop G18, Orion Mall  
Dr. Raj Kumar Road, Rajaji Nagar  
Bangalore – 560055  
India  
T : 0008009190951  
E : service.in@fossil.com

**INDIA**

Fossil India Pvt. Ltd.  
GF 11, Ground Floor  
Najafgarh Rd, Pacific Mall Tagore Garden  
Tilak Nagar, New Delhi, Delhi 110018  
India  
T : 0008009190951  
E : service\_3878@fossil.com

**INDIA**

Fossil India Pvt. Ltd.  
Shop No.S010, Ground Floor, Express Avenue Mall  
Plot No.213,Whites Road,Royapettah  
Chennai - 600014  
India  
T : 0008009190951  
E : service.in@fossil.com

**INDIA**

Fossil India Pvt. Ltd.  
Shop No G10, Ambience Mall  
Delhi - Jaipur Expy, Ambience Island,DLF Phase 3, Sector 24  
Gurgaon - 122010  
India  
T : 0008009190951  
E : service.in@fossil.com

**INDIA**

Fossil India Pvt. Ltd.  
Shop no G-33, Oberoi Mall,Oberoi Garden City, Off Western  
Express Highway  
Dindoshi, Goregaon-East  
Mumbai 400063  
India  
T : 0008009190951  
E : service.in@fossil.com

**INDIA**

Fossil India Pvt. Ltd.  
Shop No. S018, South City Mall  
375 Prince Anwar Shah Road  
Kolkata-700068  
India  
T : 0008009190951  
E : service.in@fossil.com

**INDIA**

Fossil India Pvt. Ltd.  
DLF Mall of India  
Sector 18, Noida  
Uttar Pradesh 201301  
India  
T : 0008009190951  
E : service.in@fossil.com

**INDIA**

Fossil India Pvt. Ltd.  
Shop No. G32, Level, 2  
Inorbit Mall Rd, Software Units Layout, Hyderabad,  
Telangana 500081  
India  
T : 0008009190951  
E : service.in@fossil.com

**INDIA**

Fossil India Pvt. Ltd.  
Shop No.G-48, Ground Floor, Phoenix Palassio Mall,  
Amar Shaheed Path, Sector-7, Gomti Nagar,  
Lucknow, Uttar Pradesh 226010  
India  
T : 0008009190951  
E : store\_3740@fossil.com

**GRAND INDONESIA**

Watch Care Centre  
Jl. MH. Thamrin no 1,  
East Mall, Level 5 #GD2 - 16,17  
Jakarta 10310  
T: (62 21) 2358 1344  
E : watchcare@time.co.id

**IRELAND**

Fossil - Ireland repairs  
Rue du Martelberg, BP80023  
67700 Monswiller  
France  
T: (+44)2038685987  
E: ukenquiries@fossil.com

**ISRAEL**

Planet Style  
4 Habitachon St.  
Kiryat Matalon  
4951248 Petach Tikva  
T: +972 (0)3 924 6828  
E: service@planetgroup.co.il

**ITALY**

FAST Europe  
C/O DHL Supply Chain  
Corso Lombardia N.61  
10099 San Mauro Torinese (TO)  
T: (+39) 0694 809752  
E: online@fossil.it

**JAPAN**

Fossil Japan Repair Center  
Yasuda A building 2F, 3-9  
Moriya-cho Kanagawa-ku  
Yokohama, 221-0022  
T: +81-3-5992-4611  
F: (81) 45 450 6243  
E: shop.jp@fossil.com

**SOUTH KOREA**

Fossil (Korea) Limited  
5F M Tower  
29, Teheran-ro 87-gil, Gangnam-gu  
Seoul, Korea  
T: 02-2156-0600  
E: korcs@fossil.com

**KUWAIT**

Al Yasra Fashion Ontime Service Center  
Marina Mall  
Salmiya  
Kuwait  
T: +965-2-2244515  
E: a.mullachery@alyasra.com

**LEBANON**

Romance  
P.O. Box 773  
Fattal building, Jisr el-Wati (Sin el-Fil)  
Lebanon / Beirut  
T: +961 1 512002 ext 337-340  
E: nadine.sfeir@fattal.com.lb

**MALAYSIA**

Fossil Time Malaysia - Service Centre  
Unit L2-2-7, 2nd Floor  
Wisma Kemajuan  
No.2 Jalan 19/1B  
46300 Petaling Jaya, Selangor  
T: 03-7969 1900  
E: fmycs@fossil.com

**MEXICO**

Metro Service Center México  
Carretera Monterrey - Saltillo 1249 - A  
Col. Pio XII  
Santa Catarina, N.L. Mexico C.P. 66362  
T: 01 800 236 7745  
E: reparaciones@fossil.com.mx

**NEPAL**

Swiss Watch Service

Jamal, Dubarmarg

Besides Mayalu Centre

Kathmandu

T: +977-1-4222909

10:00 AM - 7:00 PM (Sunday to Friday)

**PHILIPPINES**

TIMECHECK

Unit 369 -374 Level 3, Main Wing, Shangri-La Plaza, EDSA cor. Shaw Blvd.

Wack-Wack, Mandaluyong City

T: (+632 )5310-3748 to 51

Fax: (+632) 5310-3748 loc. 357

E: timecheck.6750@gmail.com

**THE NETHERLANDS**

Team for Logistics

Attn. Warranty & Repairs

Lireweg 114

2153 PH Nieuw Vennepe

T: (+31)208082974

E: customerservice@fossil.nl

**POLAND**

FAST

C/O Expeditors Polska

Św. Tomasza 4D

05-808 Parzniew

T: +48 22 574 28 88

E: fgservicespl@fossil.com

**NEW ZEALAND**

Watch World Ltd

45a Arrenway Drive

Albany

Auckland

T: 09 475 6103

**PORTUGAL**

Expeditors Portugal C/O EspaçoTrans

Att Reparacões Fossil (FAST)

Parque Logístico Marinhas de D. Ana

Quebradas de Cima, Armazém 6

2625-090 Póvoa de Santa Iria

T: (+351) 214232000

E: customerservice.pt@fossil.com

**NORWAY**

Urspecialisten AS

Rådhusgata 3

4611 Kristiansand

Norway

T: (+47) 92 08 92 17

E: urspecialisten@gmail.com

**SINGAPORE**

Fossil Singapore Pte Ltd

180 Clemenceau Avenue

#01-02, Haw Par Centre S(239922)

Singapore 239922

T: 65 6431 8100

E: customerservice.sg@fossil.com

**PERU**

Le Grand Montres & Bijoux

Av Risso # 243

Oficina 202, Lince - Técnico, Jose Muñoz

Lima, Peru

T: (+51) 935 508 416

E: peru.legrand@gmail.com

**SLOVENIA**

Slowatch D.O.O.

Gospodsvetska cesta 5

1000 Ljubljana

Slovenia

T: +386 1 200 3100

E: slowatch@slowatch.si

**SOUTH AFRICA**

Fossil Accessories South Africa (Pty) Ltd  
Unit 1, 48 Neptune Street  
Paarden Eiland, 7405  
Cape Town  
South Africa  
T: +27 21 4180045  
E: contact@keren.co.za

**SWEDEN**

Bjora Borlind AB  
C/O Fast Europe  
Marieholmsgatan 60  
41502 Göteborg  
T: (+46)844683975  
E: servicecenter@fossil.com

**SWITZERLAND**

Fossil Switzerland GmbH  
Rue des Places 13  
2855 Glovelier  
Switzerland  
T: (+41)315281758  
E: customerservice-ch@fossil.com

**THAILAND**

Central Trading Co., Ltd.  
3388/25-37 Sirinrat Building, Rama 4 Road  
Klong-ton, Klong-toey  
Bangkok 10110, Thailand  
T: +66 (0) 2-229-7000  
E: service@cmg.co.th

**TÜRKIYE**

Saat Ve Saat San Ve Tic A.S.  
Noramin Is Merkezi  
Maslak Mah. Buyukdere Cad. 237/D  
34398 Sisli - Istanbul  
T: +90 212 444 7228-0  
E: teknik@saatvesaat.com

**UNITED ARAB EMIRATES**

Al Futtaim Watches & Jewellery Co. LLC  
Al Futtaim Tower / 1st Floor, Office # 102  
Baniyas Square, Al Maktoum Street  
Deira, Dubai  
T: +971 4701 6900  
E: joshy.narayanan@alfuttaim.ae

**UNITED ARAB EMIRATES**

Al Yasra Fashion Ontime Service Center  
Ontime Dubai Festival City  
First Floor, Shop No. SC227  
Dubai  
T: +971 4285 5455  
E: info-watches@alyasra.com

**UNITED ARAB EMIRATES**

Al Yasra Fashion Ontime Service Center  
Ontime Marina Mall  
Ground Floor, Unit No 21, Marina Mall  
Abu Dhabi  
T: +971 2681 8134  
E: info-watches@alyasra.com

**UNITED ARAB EMIRATES**

Seddiqi & Sons L.L.C.  
17th Floor Capricorn Tower  
Shaikh Zayed Road  
Dubai  
T: +971 4 332 3777  
E: info@seddiqi.com

**UNITED KINGDOM**

Fossil UK repairs c/o Tps services  
Central watch workshop - 10th floor  
Mander House - Mander Center  
WVI 3NB Wolverhampton  
T: (+44) 2038 685 987  
E: ukenquiries@fossil.com

**UNITED STATES OF AMERICA**

FG Services - Attn: Repairs

10615 Sanden Drive

Dallas, Texas 75238-1720

USA

T: 855-322-1036

E: [info@fgservices.com](mailto:info@fgservices.com)

**URUGUAY**

Lucia Achdjian

Dr. Enrique Muñoz 883

Montevideo, Uruguay

T: +598 27113757

E: [service.lucia@gmail.com](mailto:service.lucia@gmail.com)

**VIETNAM**

Scandinavian Watch Design Company Limited

41A Vo Van Dung

O Cho Dua Ward, Dong Da District

Hanoi, Vietnam

Tel: 0942888758

Email: [cskh@swdvn.com](mailto:cskh@swdvn.com)

Website is [www.bluefish.vn](http://www.bluefish.vn)